



## 2021 Conference - Accommodation Booking Form

Please complete **one form per room** and return to Australian Childcare Alliance Queensland (ACA Qld)  
PO Box 137, Springwood Qld 4127 F: 07 3808 2466 E: qld.conference@childcarealliance.org.au

### GUEST DETAILS

First Name (1)	Surname	
First Name (2)	Surname	
Organisation		
Postal Address		
Suburb	State	Post Code
Telephone	Mobile	
Email		

By returning this form you are agreeing to the Terms and Conditions and Cancellation Policy.

### RESERVATION DETAILS

Arrival Date	Arrival time	Guaranteed check-in after 3pm only
Departure Date	Departure time	Departure is by 11am on day of check-out
Number of nights	Number of Adults	(max 3) Number of Children

**ROOM PREFERENCE \* (incl GST, per night / breakfast not included) Please complete a separate form for each room.**

Superior Deluxe room \$279		Corner King Room with Balcony \$354		Executive Deluxe room \$429	
King Bed	<input type="checkbox"/>	King only	<input type="checkbox"/>	King Bed	<input type="checkbox"/>
Twin (Doubles)	<input type="checkbox"/>			Twin (Doubles)	<input type="checkbox"/>
Rollaway \$50	<input type="checkbox"/>	Rollaway \$50	<input type="checkbox"/>	Rollaway not available	
** Incl breakfast	<input type="checkbox"/>	** Incl breakfast	<input type="checkbox"/>	** Incl breakfast	<input type="checkbox"/>

**\* Preference for room type is a request only and not guaranteed.**  
Contact us to book other room types.  
All hotel rooms are non-smoking  
Rates per room for up to two (2) adults  
Extra adults additional \$50 per night  
Max 3 adults or 2 adults/2 children (excl Executive)

\*\* Breakfast: Include set menu breakfast at time of booking for each guest. \$20 per person per day.

If selected, pre-included breakfast is charged whether the guests choose to dine or not. Set menu with any items ordered over and above the included items charged direct to the guest.  
Breakfast is also available at venues from à la carte menu or via room service (full price).

Additional Guest (Superior and Corner Balcony rooms only. Additional \$50 per night per guest)

First Name (3)	Surname
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### CREDIT CARD AGREEMENT - ALL DETAILS MUST BE COMPLETED

**Please note, your credit card will not be charged until check out.**  
Credit card service fee – 1% for all credit transactions, including items charged back to the room account.

**If this card will not be available upon check-in, the attached Third Party authorisation form MUST be completed (pg 3).**

Credit card type     VISA             MasterCard             Diners             Amex

Card number:		
Expiry date:	CVC:	Signature:
Billers Name**:	Phone No:	
Billers Address (invoice will be sent after check out):		
Billers Email:		
This is to certify that I will assume (please select)		
<input type="checkbox"/> Accommodation only	<input type="checkbox"/> Accommodation & meals only	<input type="checkbox"/> All charges <input type="checkbox"/> Bond Guarantee *
<input type="checkbox"/> Other Charges (specify):		<input type="checkbox"/> Specific amount: \$

\* Bond Guarantee: a pre-authorisation will be taken on your credit card which may hold funds for up to 10 working days.

\*\* Invoice will be sent after check out.

Upon check-in guests will be requested to provide a credit card for pre-authorisation of \$100 for incidental charges incurred during their stay. Alternatively, a \$200 refundable cash or EFTPOS bond will be required.

## 2021 Conference - Accommodation Terms and Conditions and Cancellation Policy

### ACCOMMODATION ROOM OCCUPANCY

Rooms accommodate a maximum of either two (2) adults and two (2) children or three (3) adults. Please note at minimum one (1) adult must be staying in each accommodation room for the duration of the stay.

A Superior Deluxe or Executive Deluxe room bedding configuration comprises of either a king bed or two double beds and is subject to availability and on a request basis only, and therefore not guaranteed.

### BREAKFAST RATE

Pre-included breakfast \$20 if selected at time of booking, if selected will be charged whether guest chooses to dine or not, set menu, additional items will be charged back to guest. Breakfast is also available at venues from à la carte menu or via room service (full price).

### CAR PARK

There are 5,000 under cover car parking spaces on site. Self-parking is complimentary. Valet parking is \$50 per day but is subject to change and availability.

### CHECK-IN/OUT TIME

Check-in time is 2:00pm, and check-out is 11:00am. All guests arriving before 2:00pm will be accommodated as rooms become available. Concierge can arrange to store luggage for those guests arriving early when rooms are unavailable.

### CREDIT CARD AUTHORISATION

Upon check-in guests will be requested to provide a credit card for pre-authorisation of \$100 for incidental charges incurred during their stay. Alternatively, a \$200 refundable cash or EFTPOS bond will be required.

For a third party individual (non guest) to pay for a room a credit card authorisation form must be completed.

### EXECUTIVE FLOOR PRIVILEGES

Includes VIP express check-in, pressing of two garments upon arrival, complimentary continental breakfast, refreshments, drinks and canapés (served between 4.30pm and 6.00pm), use of the business centre facilities, evening turn down and room refresh, valet parking and access to The Star Fitness Centre. \*\*Guests must be over 18 years to enter the Executive Lounge after 4.30pm. The Star Gold Coast practices the responsible service of alcohol. *Executive Lounge availability subject to Qld Health restrictions and may not be open at time of stay.*

### QUEENSLAND SMOKING LEGISLATION

All guests are obliged to respect the smoking-free and smoking permitted areas as designated, as well as direction from any The Star Gold Coast team member regarding these areas while on the premises. Under Queensland legislation, on-the-spot fines apply to any patron smoking in a designated smoke-free area.

### SURETY

Upon check-in you will be requested to provide a credit card for pre-authorisation for incidental charges incurred during your stay. The \$100 pre-authorisation will be released by your financial institution 7-10 business days after check-out. Alternatively, a \$200 refundable cash or EFTPOS bond will be required.

### CANCELLATION POLICY

**CANCELLATION POLICY WILL BE STRICTLY ENFORCED. BY RETURNING THIS BOOKING FORM YOU ARE AGREEING TO THE FOLLOWING TERMS:-**

- Up to 31 days prior to check-in: All cancellations or reductions in room nights will incur a charge equal to 1 night's accommodation per booking cancelled.
- On or within 30 days prior to check-in: Cancellations or reductions in room nights will incur a 100% charge equivalent to the full duration of the booking.
- No shows: Any no show rooms will be charged at 100% for the duration of the booking.

